

**FLAT AND ROOM INFORMATION****Location**

Bainfield Resident: Bainfield Drive, Edinburgh EH11 1AR

Both apartment sites are centrally located, with bars, restaurants and a supermarket on the doorstep. We are just a 15-minute walk to the city centre or a 10-minute walk from Haymarket train station which links with the tram service to Edinburgh Airport.

Flats

Flats vary in size between 4 and 9 bedrooms. All apartments feature individual lockable bedrooms with small double (4ft) beds & private en-suite bathrooms, plus a fully equipped communal kitchen/lounge area with flat screen television. We have a limited number of studio apartments suitable for up to 2 guests Free Wi-Fi is available throughout and we provide all bed linen, bath & hand towels.

Housekeeping

Your flat will be cleaned and prepared ready for your arrival. All bed linen, duvets and pillows are provided, along with 1 bath towel and 1 hand towel.

Please dispose of your rubbish regularly during your stay in the central refuse collection areas and leave the flats in a tidy condition as found.

Each flat is equipped with the following:

• Wi-Fi	• Microwave	• Iron & Ironing Board
• Toaster & Kettle	• Mop & Bucket	• Basin & Cloth
• Dustpan & Brush	• Kitchen Utensils	• Crockery & Cutlery
• Cleaning Supplies*	• Glassware	• Pots & Pans
• Tea Towels	• Toilet Roll – 2 per room**	• Soap
• Tea and Coffee	• Bath & Hand Towels	• Bed Linen

A limited number of hairdryers are available on request from reception.

*A starter pack of cleaning supplies is provided in the kitchen areas. Any further required should be purchased by guests for continued use.

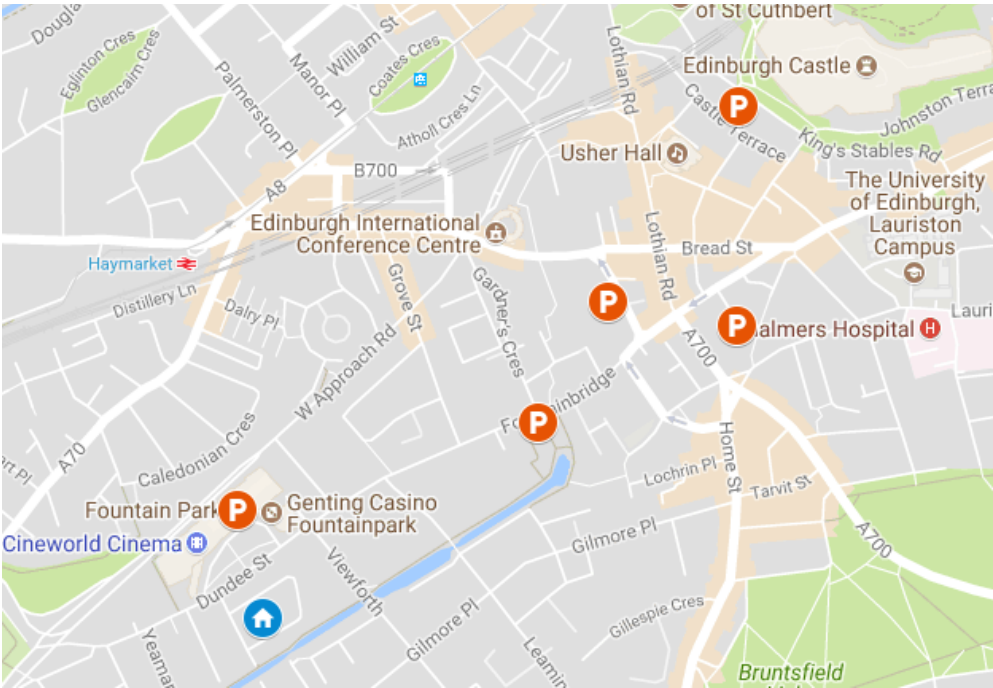
*2 toilet rolls are provided per room. Any further required should be purchased by guests for use. There is a supermarket directly below the Bainfield flats and within a 5-minute walk of Orwell Terrace.

Onsite Laundry Facilities

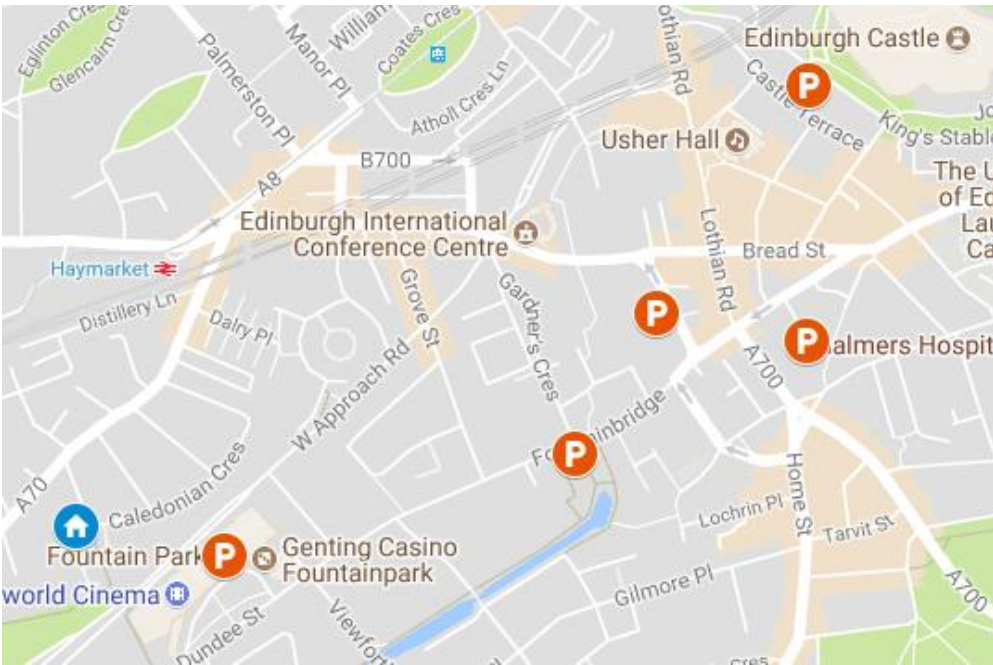
There is an onsite laundry with washing machines and tumble dryers. This is operated by debit/credit card. Current prices are £3.50 per wash and £2.00 per dry although these are subject to change by the operator.

CHECK-IN	<p>Check in if from 16:00 hours daily.</p> <p>Our receptions at both residences are open from 9am until 8pm daily. If there is no one at reception on your arrival there will be signage with instructions to call our accommodation team on 07771816018 who will come promptly to facilitate check in.</p> <p>For arrivals after 8pm, again, please follow the instructions on the signage at reception. You will need to call our Security Team on 0131 455 6119 who will be expecting you and will give you access to your room.</p> <p>If members of your group have already arrived during reception open hours, they can also sign out your key in advance for you.</p> <p>Please note that you must return accurate bedding lists at least 3 week before your check in date listing the names of each guest/s in each room. If a guests name is not on the bedding list provided, or the bedding list is not completed and returned prior to check in, we cannot guarantee access to the accommodation.</p> <p>We do not offer early check ins at our accommodation but can store luggage in our reception area. Please note items are left at owner's risk.</p>
CHECK-OUT	<p>All guests are required to check out of accommodation by 10.00am.</p> <p>Please leave all key fobs in the black drop box situated within the reception area.</p> <p>Late checkouts are not available at our properties.</p>
PARKING	<p>There is no onsite guest car parking available with the exception of a few disabled parking bays. The nearest parking to Bainfield & Orwell Terrace is as follows –</p> <ol style="list-style-type: none"> Fountain Park, EH11 1AF (5 mins by foot /0.2 miles from Bainfield / 2 mins by foot /0.1 miles from Orwell) HTTP://WWW.FOUNTAINPARK.CO.UK/VISITOR-INFO/ Edinburgh Quay, EH3 9QG (9 mins by foot /0.4 miles from Bainfield/12 mins by foot / 0.6 miles from Orwell) Semple Street, EH3 8BL (13 mins by foot/0.6 miles from Bainfield/15 mins by foot/0.8 miles from Orwell) Princes Exchange, EH3 9AQ (14 mins by foot/0.7 miles from Bainfield/17 mins on foot /0.9 miles from Orwell) No vehicular access between 0730 – 0930, Mon – Friday Castle Terrace, EH1 2EW (17 mins by foot/0.8 miles from Bainfield/19 mins by foot / 0.9 miles from Orwell) HTTP://WWW.NCP.CO.UK/FIND-A-CAR-PARK/CAR-PARKS/EDINBURGH-CASTLE-TERRACE/

Bainfield Parking Map



Orwell Terrace Parking Map



GETTING HERE**By Bus**

Both Orwell Terrace and Bainfield are located a 10 minute walk south of Edinburgh Haymarket rail station. Bus services along Dundee Street are numbered 1, 34, 35 and N34. The site can also be accessed from West Approach Road, which is served by buses 22, X25, 30, X44, N22 and N30.

By Train/Tram

Both Orwell and Bainfield are located 10 mins walk south of Edinburgh Haymarket rail station. There is a tram stop located here also with direct link to Edinburgh Airport.

By Air

From Edinburgh Airport, take a taxi directly to Bainfield or Orwell Terrace in approximately 20 minutes. Alternatively, take a tram from the terminal or the Airlink bus to Edinburgh Haymarket - Bainfield/Orwell Terrace are approximately 10 mins walk away or alternatively can be accessed by taxi or bus.

USEFUL CONTACTS

Our staff are here to ensure you have a comfortable stay. For any queries, maintenance problems, or general issues please contact the Accommodation Team.

Vacation Letting Office - Monday to Friday 09.00 to 17.00	0131 455 3711
Bainfield Reception	0131 455 3482
Orwell Terrace Reception	0131 455 3558
Accommodation Team Mobile	0777 181 6018
Edinburgh Napier Security – 24 Hours	0131 455 6119
Edinburgh Napier Security – Emergency Line – 24 Hours	0131 455 4444
Central Taxis	0131 229 2468
City Cabs	0131 228 1211
Edinburgh Airport	WWW.EDINBURGHAIRPORT.COM
Lothian Buses	WWW.LOTHIANBUSES.COM
Tourist Information	WWW.VISITSCOTLAND.COM
Edinburgh Fringe Festival	WWW.EDFRINGE.COM

FIRE SAFETY INFORMATION**The accommodation is fitted with the following for your safety**

- Fire extinguishers – Instructions for use are on the extinguisher in the flat
- Fire blankets – Instructions for use are on the blanket in the kitchen
- Self-closing fire doors (overhead door closers)
- Smoke and heat detectors
- Automatic fire alarm system
- Break glass call points in the stairwells
- Sprinkler system at Bainfield

Firefighting equipment should only be used in an emergency. **In the event of a fire, raise the alarm and evacuate the building immediately.**

You must evacuate the building quickly and calmly on hearing a fire alarm, even if you think it might be a false alarm.

- Please read the detailed fire evacuation notice on the back of your bedroom door.
- Make sure you know where your evacuation assembly point is.

False fire activations are unfortunately common in our accommodation but with a bit of care and attention, are avoidable.

You can avoid accidental activation of the fire system by:

- Keeping the extractor fans on in the shower rooms until the steam has cleared
- Not spraying aerosols directly under the detector heads
- Keeping all fire doors closed
- Not drying clothes directly on the radiators – Use a drying rack
- Not using hairdryers, irons, hair straighteners or any other heat producing item directly under the detector heads.

Only the following extra electrical appliances are permitted in the flats

- Hair-care equipment
- Televisions
- Clocks
- Radios
- Shavers
- Computer equipment

All our accommodation is strictly NON SMOKING. Anyone caught smoking in accommodation will be subject to a £150 charge. Cigarette bins are provided at the accommodation entrances for smoking and the safe disposal of cigarette butts. When smoking outside, please do so away from doorways and open.